MERCHANDISE RETURN FORM

You can return new or unopened merchandise within 14 days of delivery for a full merchandise refund. Original shipping charges are not refundable. Customer must pay for return-shipping charges. Items must be returned in new or unused condition and contain all original materials included with the shipment. All returned items will be inspected and awarded a partial refund if opened or used. **Sale items are NON-REFUNDABLE.**

If the return is a result of our error (damaged or defective or wrong item shipped), we will refund the full cost of the merchandise and shipping charges.

In order to better serve you in the future, please fill out the following information and include a return code. For any exchange or additional items ordered, our standard shipping charges apply (see chart below).

RETURN TO:

BOSSA Handbags
50 POST ST., LEVEL 2,
CROCKER GALLERIA
SAN FRANCISCO, CA 94104

415.391.0182 / 415.567.4665
info@shopbossa.com

www.shopbossa.com

ITEMS RETURNED

ITEM#	QTY	DESCRIPTION	COLOR/SIZE	PRICE	RETURN CODE

*Your account will be credited upon receipt and inspection of returned merchandise.

EXCHANGE ITEMS WANTED

ITEM#	QTY	DESCRIPTION	COLOR/SIZE	PRICE
			SUBTOTAL	
			TAX: CA Residents add 8.5% Sales Tax	
			SHIPPING (see Chart)	
			TOTAL	
			LESS RETURNED ITEMS TOTAL	
			TOTAL DUE	

RETURN CODES:

100 - Damaged In Shipment
200 - Defective
300 - Poor Quality
400 - Wrong Item
500 - Arrived too late
600 - Too Big
700 - Too Small
800 - Not as advertised
900 - Didn't like color

MERCHANDISE SHIPPING:

Total Charge
$0-25.00.....$6.50
$25.01-$50.00.....$9.50
$50.01-$75.00.....$12.50
$75.01 - 100.00.....$14.50
$100.01 - 125.00.... $16.50
$125.01 - 150.00....$18.50
$150.01 - 200.00.... $22.95
$200.01 - 250.00.... $25.95
$250.01 - 300.00.... $28.95
$300.01 and above... 10% of order